

When Digital Goes Down: Ensuring Care Continuity in a Catastrophic Tech Crash

Linda DeCherrie, MD | Medically Home

John Campbell, MBA, CHCIO | Mass General Brigham

Trini Truong, MD | Mount Sinai Health System

Lindsay Williams, PhD, MS, RN, NEA-BC, PHN, PMP |
Cedars-Sinai



The
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Webinar
September 10, 2024



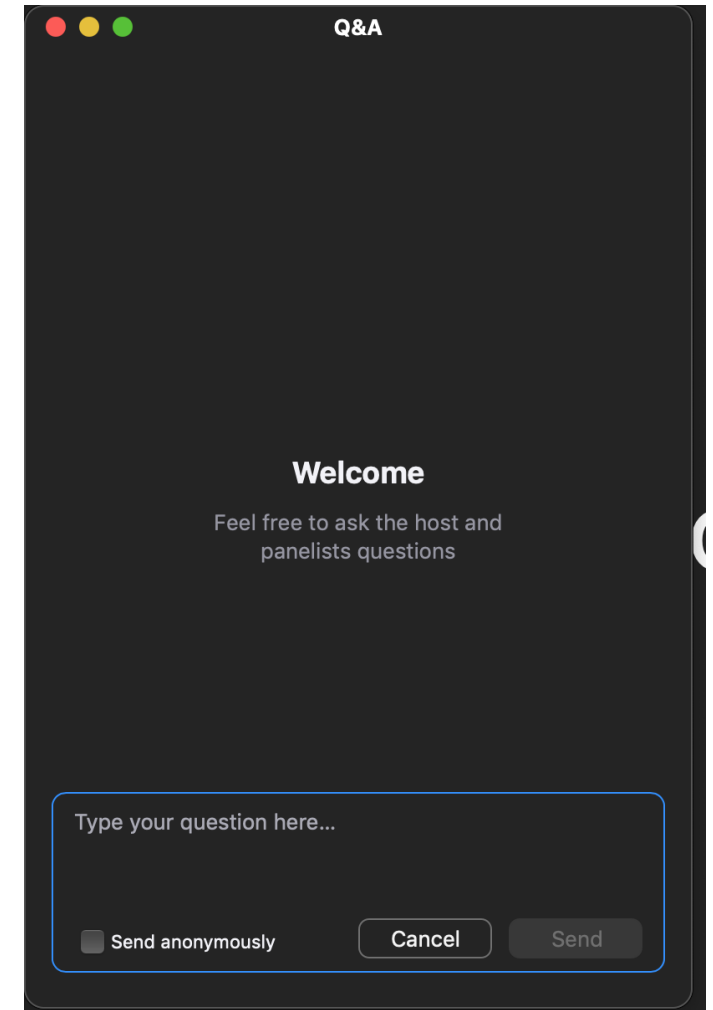
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ZOOM Webinar Housekeeping

- Please submit your questions via the Q&A option.
- Due to the large audience for today's webinar, everyone has been placed on mute.
- If you have any technical issues, please contact Chinmayi Venkatram (chinmayi.venkatram@mssm.edu) or send her a message via the Zoom chat feature.



Hospital AT Home USERS GROUP™

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The HaH Users Group Webinar Series

By the Numbers: Financial Models, Value Propositions, and Projections for the Next Generation of Hospital at Home Programs

Hospital at Home for Cancer Care: Current Innovations, Opportunities, and Challenges

Building Your Dream Team: Strategies for Staffing Your Hospital at Home Program

Hospital at Home for COVID-19: What We've Learned and What We're Learning

Are We Ready?: Preparing Your Clinical Team For Delivering Hospital At Home Care

Measuring Up: Meeting Program Standards for Hospital at Home

What's Needed Next? Hospital at Home During the Extended Waiver and Beyond

Always Prepared: Ensuring Your Hospital at Home Program is Ready for Any Emergency, Large or Small

Nurses at the Forefront: Essential Clinicians in Hospital at Home Programs

Hospital at Home, Medicaid, and Equity: Lessons from Three States

Can We Deliver Skilled Nursing Facility Care at Home? Should We?

Go Home and Go Big: Scaling Strategies for Hospital at Home Programs



Family First: Prioritizing Caregivers in Hospital at Home

Age-Friendly Beyond the Hospital: Innovation in Hospital at Home

The State of State Policy: Opportunities and Challenges for Hospital at Home

See the full list of webinars on the [Events](#) page at [HaHUsersGroup.org](#)

Hospital at Home Users Group 2024 Annual Meeting

Hospital at Home Users Group		  AMERICAN ACADEMY OF HOME CARE MEDICINE
2024 ANNUAL MEETING		
Down to the (Waiver) Wire: What's Next for Hospital at Home?		
<i>October 17</i>	<i>11 am–5 pm ET</i>	<i>Virtual</i>

- Registration is now OPEN for our virtual annual meeting, **Down to the Waiver Wire: What's Next for Hospital at Home?**, scheduled for **October 17th**
- A community gathering for HaH clinicians and leaders to celebrate, learn, forge connections, and build the future of the field
- Sessions include:
 - CMS presentation on Acute Hospital Care at Home Initiative study
 - Policy update
 - Two tracks of programming, for new and experienced programs
 - Keynotes from healthcare thought leaders, **Dr. Mona Siddiqui** and **Anupam Jena**
 - Research presentations
 - Best of HaH Awards
 - Networking
 - And more
- Bring a group and save!

Scan the QR code to learn more about
Down to the (Waiver) Wire and register today!



www.HaHUsersGroup.org/Events/Annual-Meeting

Users Group Caregiver Experience Study

- A team of researchers at the Icahn School of Medicine at Mount Sinai is looking to interview HaH caregivers to learn more about caregivers' experience and the range of equity challenges relevant to HaH practice, research and policy.
- To get involved, scan the QR code or contact info@hahusersgroup.org





Linda DeCherrie, MD

Vice President, Clinical Strategy and Implementation
Medically Home

Today's Webinar

When Digital Goes Down: Ensuring Care Continuity in a Catastrophic Tech Crash

Today's Speakers



John Campbell, MBA, CHCIO

Chief Information Officer,
Mass General Brigham Healthcare at
Home



Trini Truong, MD

Chief Medical Officer,
Mount Sinai at Home



**Lindsay Williams,
PhD, MS, RN, NEA-BC, PHN, PMP**
Director, Care at Home
Cedars Sinai

Panelist Disclosures

- **John Campbell**, MBA, CHCIO
 - None
- **Trini Truong**, MD
 - None
- **Lindsay Williams**, PhD, MS, RN, NEA-BC, PHN, PMP
 - None





Panel Discussion



Q&A

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For More Information

- Hospital at Home Users Group
<https://hahusersgroup.org/>
- Hospital at Home Users Group Technical Assistance Center
<https://www.hahusersgroup.org/technical-assistance-center/>
 - **Featured Resource – Emergency Preparedness Webinar**
<https://www.hahusersgroup.org/event/always-prepared-ensuring-your-hospital-at-home-program-is-ready-for-any-emergency-large-or-small/>

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