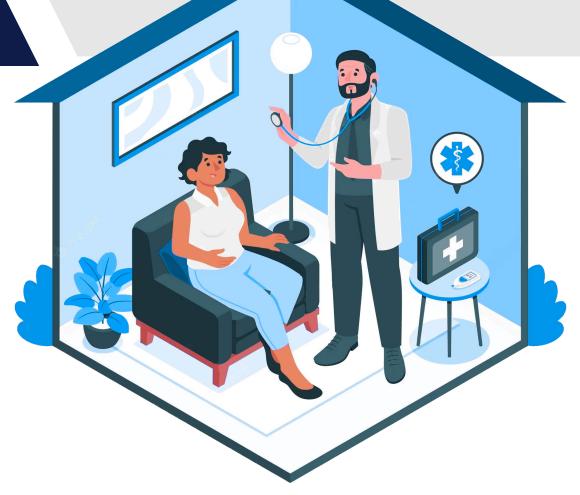
## senahealth



## **HOW DOES IT WORK?**

An extension to ED and Observation discharge, the Healing at Home program offers nurse and provider visits, streamlined health and coordination and a comprehensive Transition of Care, assuring patient

**OBSERVATION AT HOME** 

empowerment, an enhanced patient and provider experience, and continuity of care.

Patient admitted to ED or Obs

6 diagnoses

Cellulitis; CHF; COPD; Pneumonia; UTI; Asthma Eligibility Screening

Social and Clinical

Milliman Care Guidelines Patient Consent

Agrees to admission

Verbal consent after program explanation

Referral to SENA

**Electronic referral** 

Patient goes home with *RPM* and *PERS* devices

SENA episode of care

30-day episode

24/7 connection to care team, clinician oversight, and transition of care

## PROGRAM COMPONENTS

- 24/7/365 Immediate Connectivity
- Remote Patient Monitoring
- Home visit
- Daily Telehealth Call
- Coordination In-home Services
- Transition of Care:
- -Summary reports to PCPs
- -Medication reconciliation and pharmacy coordination
- -PCP and Specialist appointment coordination
- -Medical records reconciliation with care team
- -Medical transportation coordination
- -Patient and family education
- -SDOH assessment and referrals to community resources

## **PROGRAM BENEFITS**

- Reduced Length of Stay
- Improved Hospital Resource Utilization
- Better Patient Experience
- Improved Financial Outcomes

